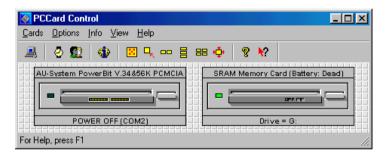


CardWare[®] for Windows 7/Vista and Server 2008

R 7.00



User's Guide

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Evaluation and Registration

You are licensed to use CardWare free-of-charge during a 14-day period for evaluation purposes only. Any use of the CardWare evaluation software other than evaluation, represents a breach of this license and may result in legal prosecution.

See the README.TXT file in you CardWare installation directory for information about how to contact APSoft and how to license CardWare.

The Serial Number

APSoft issues the serial number when you purchase CardWare. Once entered, it will transform the evaluation version of CardWare into a full retail version. The serial number is valid for free updates during a period of one year. Any update of CardWare released by APSoft during this time can be installed using the same serial number. After the annual expiry date the serial number will still be able to use your copy of CardWare without time limitation, but you will not be able to upgrade any longer free-of-charge.

If you want to continue to receive free updates of CardWare, you will need to purchase an upgrade. You will receive a remainder two weeks before the serial number expires. For details on our upgrade policy and price please check our WEB site <u>http://www.tssc.de/web/policies.htm</u>.

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Introduction

Intention of This Manual

This manual provides an overview of CardWare 7.0 for Windows 7/Vista and Server 2008. It does not fully describe all functions of CardWare. If you are looking for a complete description, please consult the online help of the product by selecting **CardWare Help** from the CardWare Group in the start menu, or by pressing F1 while PCCard Control is running. This page is intentionally blank.

CHAPTER 1

CardWare Basics

This chapter gives an overview of how CardWare, using your computer resources, makes PC Cards work for you.

What Is CardWare for Windows 7/Vista and Server 2008?

CardWare is a total software solution for PC Cards that complies with the PC Card Standards. It is designed to effortlessly manage the complexity of plugging and unplugging the latest generation of PC Cards. Main CardWare features are listed below:

- Support for all types of memory cards. SRAM, FLASH and ATA cards are supported. The FLASH cards support includes support of FTL (Flash Translation Layer) and FFSII (Microsoft Flash File System II). CardWare allows you to use storage cards (memory cards and PC Card ATA flash or hard disk drives) as if they were normal floppies or hard disk drives.
- CardWare allows you to assign User-selectable parameters such as COM and LPT port number, drive letters etc. to specific PC Cards.
- CardWare allows you to put the card into various power-saving modes. This feature allows the user to reduce the power consumption of the system, thus conserving the notebook's battery.
- CardWare centralizes all aspects of PC Card support information in one place.
- CardWare can configure the PC Card w/o drivers installed. CardWare can
 install and configure PC Cards on your system, so standard software, not
 just PC Card-specific software, can access the card.
- CardWare provides the industrial standard Card Services API, defined in PC Card Standard, for Win32 applications.

CardWare works in the background so applications can use your PC Cards.

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снартек 2

Installing CardWare

This chapter explains how to install CardWare for Windows 7/Vista and Server 2008.

- Make sure you have the correct equipment and operating system to install and run CardWare. See the detailed list of system requirements on the following page.
- **NOTE:** In some cases, your system may be shipped with CardWare preinstalled. Please check to see if CardWare is already installed, before going through the installation procedure described in this chapter.

CardWare Installation Options

1. Download CardWare from APSoft website

The latest version of CardWare is always available in the download area of APSoft's WEB site (<u>http://www.tssc.de</u>). You can always download CardWare from the WEB and use it as an update to a previously purchased version, or as evaluation software.

In the download area of APSoft WEB site, click on the floppy icon to start the download. If you are using Microsoft(R) Internet Explorer, the File Download window will open. Click on 'Save' to store the file onto your hard disk.

If you want to update an existing CardWare version, you will need to uninstall the existing version now.

After download please run this executable file.

When the splash screen appears choose "Install CardWare". The installer will automatically unpack the self-executable file to your temporarily sub-directory and will start the CardWare Setup automatically.

If you are using CardWare for product evaluation please note:

 You are licensed to use CardWare free-of-charge during a 14-day period for evaluation purposes only.

	• Any use of the CardWare evaluation software other than evaluation, represents a breach of this license and may result in legal prosecution!		
	Unless you enter the valid serial number at the end of the CardWare installation, the software will function for 14 days in evaluation mode.		
	If you are satisfied with the result of your evaluation please contact <u>mailto:sales@tssc.de</u> to purchase the serial number.		
	Once entered, the serial number will transform the evaluation version of CardWare into the full retail version.		
	2. Purchase CardWare on CD-ROM:		
	After inserting the CardWare CD-ROM into your computer, the AUTORUN program will start automatically. Please choose "Install CardWare" and the CardWare setup will automatically start.		
	In the case the AUTORUN program will not start on your computer, please go to the directory on your CardWare CD-ROM and run SETUP.EXE.		
	The CardWare serial number is located on the inside of your CardWare package.		
Evaluation and Registration	You are licensed to use CardWare free-of-charge during a 14-day period for evaluation purposes only.		
	Any use of the CardWare evaluation software other than evaluation, represents a breach of this license and may result in legal prosecution.		
The Serial Number	APSoft issues the serial number when you purchase CardWare. Once entered, it will transform the evaluation version of CardWare into a full retail version. The serial number is valid for free updates during a period of one year. Any update of CardWare released by APSoft during this time can be installed using the same serial number. After the annual expiry date the serial number will still be able to use your copy of CardWare without time limitation, but you will not be able to upgrade any longer free-of-charge.		
	If you want to continue to receive free updates of CardWare, you will need to purchase an upgrade. You will receive a remainder two weeks before the serial number expires. For details on our upgrade policy and price please check our WEB site http://www.tssc.de/web/policies.htm .		

What Happens During Installation

The CardWare Setup program automatically installs CardWare on your system. The program copies all CardWare components onto your system and modifies the Windows registry as necessary. The installation process does the following:

- 1. Lets you specify the location of CardWare.
- 2. Copies CardWare files to your system (for list of installed files see the Appendix).
- 3. Creates a CardWare program folder and adds program icons to the folder.

Starting the Program

Before You Start

1. Before you install CardWare, be sure your system meets these minimum requirements:

Component	Description
PC Card controller	At least one socket using one of the supported controller ICs (check the README file for the latest information)
Hard Disk	Approximately 8 MB free space (without Acrobat Reader installation)
CD-ROM Drive	CD-ROM drive (during install process from CDROM)
Operating system	Microsoft Windows 7, Microsoft Windows Vista (with or without Service Pack) or Server 2008.
System	Processor and RAM sufficient to support Windows 7/Vista/2008.

Adding the Program

During the installation, you can move backward or forward through the screens, until the program starts copying files to the destination drive. At any time during the installation process, you can cancel setup and exit.

- 1. Start Windows.
- 2. Insert CardWare CD-ROM in the CD-ROM drive. CardWare setup procedure will start automatically. If CardWare setup program will not

start automatically then perform steps 3, 4 and 5, otherwise go to step **Error! Reference source not found.**

- 3. Open the Windows Control Panel. Click Add/Remove Programs. In the Install/Uninstall tab, click Install.
- 4. Follow the prompt to insert the CardWare installation medium in the drive.
- 5. Click **Next**, then confirm or edit the command line for the CardWare installation program. Click **Finish** (this button title is misleading you are finished with the Windows installation utility, but just starting CardWare installation).
- 6. Wait while the setup program loads. This screen appears:

Welcome	x
	Welcome to the CardWare Setup program. This program will install CardWare on your computer.
	It is strongly recommended that you exit all Windows programs before running this Setup program.
	Click Cancel to quit Setup and then close any programs you have running. Click Next to continue with the Setup program.
	WARNING: This program is protected by copyright law and international treaties.
	Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
	[<u>Next></u>] Cancel

Figure 1: CardWare Setup Welcome

7. Click Next, read the license agreement.

Software License Agreement			
Please read the following License Agreement. Press the PAGE DOWN key to see the rest of the agreement.			
DUSTOMER LICENSE AGREEMENT APSoft thanks you for selecting one of our products for your computer. This is the APSoft Customer License Agreement, which describes APSoft's license terms.			
- PLEASE READ THIS NOTICE CAREFULLY - DO NOT DOWNLOAD OR USE THE SOFTWARE UNTIL YOU HAVE READ THE LICENSE AGREEMENT. BY ACCEPTING TO DOWNLOAD THIS SOFTWARE, APSOFT WILL ASSUME THAT YOU HAVE AGREED TO BE BOUND BY THIS STANDARD AGREEMENT. IF YOU DO NOT ACCEPT THE TERMS OF THIS LICENSE, YOU MUST RETURN THE PACKAGE UNUSED AND UNOPENED TO THE PARTY FROM WHOM YOU RECEIVED IT.			
Grant of License APSoft grants to you and you accept a license to use the programs and related materials 💌			
Do you accept all the terms of the preceding License Agreement? If you choose No, Setup will close. To install CardWare, you must accept this agreement.			
< <u>Back</u> <u>Y</u> es <u>N</u> o			

Figure 2: CardWare License Agreement

8. Please read the license agreement. If you don't accept it then click **No**, and the setup will close. If you accept it click **Yes**, and the screen with CardWare destination directory appears:

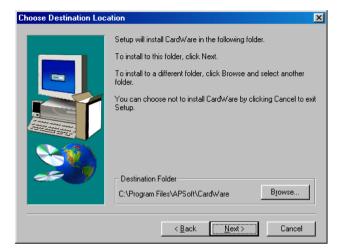


Figure 3: CardWare Setup Destination Directory

9. Confirm the destination directory for CardWare, or select a different one. Then click **Next**. Select Program Folder dialog appears.

Select Program Folder		х
	Setup will add program icons to the Program Folder listed below. You may type a new folder name, or select one from the Existing Folders list. Click Next to continue. Program Folder: CardWare Existing Folders: Administrative Tools (Common) Startup	
	< <u>B</u> ack <u>N</u> ext > Cancel	

Figure 4: CardWare Setup Group Selection

10. Confirm or edit the name of the program folder here, and click the **Next** button. The Start Copying Files dialog appears.

Start Copying Files		×
	Setup has enough information to start copying the program file If you want to review or change any settings, click Back. If y are satisfied with the settings, click Next to begin copying files Current Settings: The Setup will now automatically: - Update the Windows registry - Create a CardWare program group The Setup will copy program files to the following location: C:\Program Files\APSoft\CardWare The Setup will install the following components: - IS Files	bu
	- Win9x CS drivers - CS GUI files	-
	Cancel	

Figure 5: Start Copying Files

Verify Current Setup settings and click Next button.

Finishing the Installation

Setup Complete	
	Setup has finished copying files to your computer. Before you can use the program, you must restart Windows or your computer. Image: Transition of the program, you must restart Windows or your computer. Image: Transition of the program, you must restart Windows or your computer. Image: Transition of the program, you must restart Windows or your computer. Image: Transition of the program, you must restart windows or your computer. Image: Transition of the program o
	< <u>B</u> ack Finish

Figure 6: CardWare Setup Completed

Follow the program instructions to complete the installation. When the installation of CardWare is complete and your system files updated, remove the installation medium and reboot your computer to activate CardWare.

Uninstalling CardWare

To remove CardWare from your system, use the CardWare Uninstall program:

- 1. Start Windows.
- 2. Select **Uninstall** from the CardWare group.
- 3. Follow the program prompts.
- 4. After the program is removed, delete any remaining CardWare files and directories.
- **NOTE:** If you install CardWare more than once, without removing it after each installation, the CardWare program group remains even after you run the CardWare Uninstall program. The reason is rather technical, but to summarize, each subsequent time you run Install, this program detects the existing program group, so it does not create another program group. Therefore, when you run Uninstall, there is no record of creating a program group, so Uninstall does not remove it

.

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снартек 3

CardWare User Interface

CardWare User Interface consists of two main components:

 PCCard Control is a desktop utility that gives you easy access to the most frequently used card control functions, like "Card Power On/Off", "Card Stop/Start", "Card Reconfigure" and so on. The menus and commands available in PCCard Control vary, depending on the type of PC Cards you are using. It gives you easy access to the information about your PC Card and its configuration.

PCCard Control allows you to assigning ports (for serial or parallel cards) or associated application (which may be automatically started when the specific card is inserted).

All PCCard Control features are available from the system tray icon; it gives quick and easy access to all card control functions, information about card(s) and its configuration.

 (MCView) - is a utility for quick and easy access to several memory card operations.

MCView allows you to format, erase, and eject card(s), as well as edit card contents directly from HEX editor, read/write cards formatted by Microsoft FFSII standard, easy copy files to/from card using standard Drag-n-Drop or Copy-Paste operations, etc.

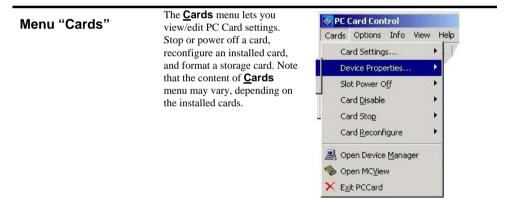
PCCard Control

PCCard Control Main Window When you open PCCard Control, appears a window similar to shown below. It has a menu bar, optional tool bar, optional status line, and a graphical representation of your PCCard sockets and installed cards:



Figure 1: PCCard Control Main Window

Note: The exact content of menus is context specific and depends from selected User Level and inserted PC Cards.



Cards Settings

Card Settings dialog consists of several property sheets:

Application Launch page specifies application which should be started when specified card is inserted:

Card Settings: All-Syste	m PowerBit V.34&56K PCMCIA	×
Application Launch Seria	l Port Configuration Device Manager	
Enable the card for a	automatic launch aplication	
- Launch Application-	·	
	ram Files\Accessories\HyperTerminal\HYPERTRM.	
Command :		
Start in :		
Bun : Minimiz	ad 🔽	
	30 L	
	OK Cancel Apply Help	

Figure 2: Card Settings (Application Launch) Dialog

Serial Port Configuration page specifies serial port that should be assigned to the specified card.

Card Settings: Xircor	m Cardbus Ethernet 100 + Modem 56 (Modem Interface)	×
Application Launch	Serial Port Configuration Device Manager	
– Serial Port Configu	iration	
	act your desired serial port number: M3 - Xircom Cardbus Ethernet 100 + Modem 56 (M 💌	
	OK Cancel Apply Help	

Figure 3: Card Settings (Serial Port Configuration) Dialog

Device Manager page specifies Device Manager Settings for the selected card.

Card Settings: A	AU-System PowerBit V.3	4&56K PCM	ICIA	×	
Application Launch Serial Port Configuration Device Manager					
Device ID: PCMCIA\AU-SYSTEM-POW/ERBIT_V.3456K_PCMCIA-ED12\0					
Description:	Description: Standard 14400 bps Modem				
Class GUID:	{4D36E96D-E325-11CE-BFC1-08002BE10318}				
Device Node:	C188F920h	Status:	18106A4Ah		
Class:	Modem		DN_DRIVER_L		
Capabilities:	00000014h		DN_SI DN_NOT_FIRS DN_HAS		
	OK	Cancel	Apply	Help	

Figure 4: Card Settings (Device Manager) Dialog

Device Properties

This is just shortcut which opens System Device Manager dialog related to specific device.

General Mode Xircom Cardbus E Interface)	m Diagnostics thernet 100 + Modem 56 (Mode	Advanced m
	themet 100 + Modem 56 (Mode	m
Device type:	Modems	
Manufacturer:	Xircom	
Location:	CardBus Slot 5 (PCI bus 3, de	vice 0, functio
If you are having probler start the troubleshooter.	ns with this device, click Trouble	shooter to
	Troubles	hooter
evice usage:		
se this device (enable)		
	11	

Figure 5: Device Properties Dialog

Slot Power Off

Whether this menu entry is available or not depends on the inserted PC cards and may also be limited by your system manufacturer.

Command switches the power for the PCMCIA slot **OFF**. This feature enhances user control over cards inserted in slots (or, built-inside of notebook) preventing PC Cards from consuming system resources or battery power. Use Slot Power ON option or simply remove and reinsert the PC Card to exit Slot Power Off state.

Card Disable

Disable the card function device node as you will do it in the Device Manager.

Card Stop

Remove the card function device node in the Device Manager. To prevent data lost, it's recommended that you remove the PCMCIA Card from slot only after all card functions are stopped.

Cards Reconfigure

This command allows reconfiguration of PC Cards.

This is logically the same as a card removal and card reinsertion. If you have changed the configuration of a PC Card, you have to tell CardWare to reconfigure the card.

There are two ways to reconfigure a PC Card:

- 1. Choose 'Cards | Reconfigure' from the menu. Then select the socket that contains the card you would like to reconfigure.
- 2. Double-click on the card image in the socket.

Open Device Manager

The command opens the System Device Manager.

Open MCView

Toggle, the command starts MCView if it isn't started and closes MCView if it is started.

Exit PCCard

This command minimizes PCCard Control to Tray icon.

Menu "Options"

The Options menu contains various CardWare and PCCard Control preference settings.

🚳 PC(Card Control
<u>C</u> ards	Options Info View Help
<u>_</u>	Event Notifications
	🕵 User Level
	Auto Start MCView
	 <u>H</u>ide PCCard On Start

Event Notifications

Select **Event Notifications** to instruct CardWare to interrupt your work when the following events occur:

1. Card insertion/removal

2. Battery low or dead

CardWare can respond to each event with up to three actions:

- 1. Restore the Card Control window.
- 2. Display an appropriate message.
- 3. Play a WAV file.

Selecting Sound File associates a WAV file with each event.

User Level

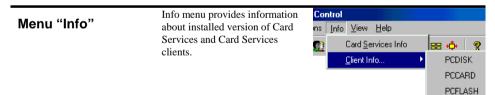
This dialog lets you specify a user's skill level. Every menu item in CardWare has associated user level. A menu item will be shown only for user of that level or for more experienced user level. This feature helps less experienced users to avoid potential problems.

Auto Start MCView

If this option is on, then MCView will be started automatically on PCMCIA memory card insertion.

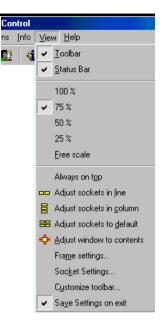
Hide PCCard on Start

If this option is **ON**, then PCCard Control will start as an icon in the system tray area only. If this option is **OFF**, then also main PCCard Control window will be started.



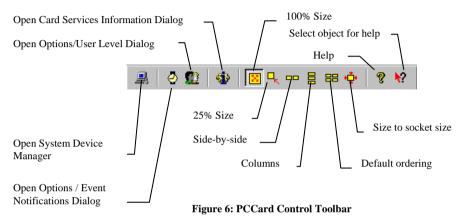
Menu "View"

The **<u>V</u>iew** menu lets you change the size and placement of your view of the slots. CardWare offers several different sizes of images of the slots and cards themselves



Toolbar

The toolbar is a row of buttons that allow quick access to some of the common functions for scaling and aligning images of your PC Card slots. When **Toolbar** is checked, the toolbar appears below the main menu.



Status Bar

The status bar displays information on the current view. When the item is checked, the status bar appears at the bottom of the PCCard Control window. When not checked, the CardWare display area is smaller.

Percentage

The check mark indicates the current sizing as a percentage of the default size.

Free scale

You can manually enter the size in percents.

Always on top

Checking this option makes CardWare always visible. Even when you are using another application, the card and slot representation is visible.

Adjust sockets in line

Checking this option places the sockets side-by-side.

Adjust sockets in column

Checking this option places the sockets one above the other. This is the default arrangement.

Adjust sockets to default

This option places the sockets in a column, returns the sockets to their default size, and sizes the window to the socket size. If you have multiple sockets, but not all are visible, selecting this option places all of them into visible area.

Adjust window to contents

This option sizes the window so the sockets are centered inside of the window at its minimum size.

Frame settings

Selecting this option pops-up a window with the current settings for size, location and alignment of the sockets.

Socket Properties

PCCard Control pops up the Socket Properties dialog box.

Save settings on exit

Checking this option causes PC Card to use the last used settings each time it starts.

Getting Help in PCCard Control

PCCard Control has a powerful online help system that gives you detailed information on all topics. You can get help by choosing **Help** from the main menu or by simply pressing the F1 key whenever you need help. If you press Shift-F1, the cursor changes to a question mark and you can point to the region for which you need help.

Using Mouse in PCCard Control You can use the mouse for send several command to PCCard Control:

- To reconfigure the card, make a left double-click on the card image in the main window. It's the same as selecting Cards | Reconfigure.
- To show a card description, click the card name with **the right mouse button** and hold down the button.
- To show device information, click and hold the **right mouse button** on the device name (below the card image) in the main window.

	the socket image be	ngs, make a right click (or left double-click) on tween card (socket) name and device name fields . It's the same as selecting View Socket
	frame image betwee	ngs, make a right click (or left double-click) on n socket images in the main window. It's the iew Frame Settings
PCCard Control	When PCCard Control is starte	d, a small icon appears in the system tray area.
Tray Icon	the system tray area of the Win PCCard Control tray icon for a CardWare Control. You can	a small representation of a PCCard Control, is in dows taskbar. When your cursor rests on the few moments, a tooltip pops up, saying activate program functions by clicking the left or icking with the left mouse button opens PCCard
Left Single Click	If you click once with the	
Left Olingle Olick	left mouse button on the	Card Settings 🕨
	PCCard Control tray icon, a	Slot Power Off
	command menu opens, similar to this:	Card <u>D</u> isable
	similar to this.	Card Stop 🔸
		Card <u>R</u> econfigure
		18:21
	· 1 0	n the kind of PC Card(s) currently inserted. This d Main Window "Cards" menu (see description
Right Single	If you right click once on	
Click	the PCCard Control icon in system tray area, a list of	Open PCCard
	CardWare control options	Sopen MCView
	pops up:	🔜 Open Device <u>M</u> anager
		Event Notifications
		Ser Level
		Auto Start MCView
		Card <u>S</u> ervices Info
		<u>C</u> lient Info ►

About PCCARD...

🔀 E<u>x</u>it PCCard

18:17

You can choose from following options:

Open PCCard -	Open the PCCard Control Main Window (same function as left double-click)
Open MCView -	Start MCView. See description of Memory Cards Viewer below.
Open Device Manager -	Opens the System Device Manager.
Event Notifications -	Opens the CardWare Event Notifications window (shown on page Error! Bookmark not defined.)
User Level -	Opens the dialog for specifying the user experience: Beginner, Intermediate or Expert.
Auto Start MCView -	Option to specify if the Memory Card View is started when the memory card is inserted
Card Services Info -	Provides information about Card Services
Client Info -	Provides a list of the currently loaded client drivers
About PCCard -	Gives you information about PCCard Control
Exit PCCard -	Turns off PCCard Control

Left Double Click Left double click on PCCard Control tray icon opens PC Card Control for Windows.

This page is intentionally blank.

Memory Cards Viewer (MCView)

MCView is a memory cards control utility designed as a GUI application. Following memory card operations are available from MCView interface.

- Gather card information •
- Raw access to card memory
- Edit card contents directly with HEX editor
- Read/Write cards formatted by Microsoft FFSII
- Easy copy files to/from card using standard Drag-n-Drop or Copy-Paste operations
- Re-assign drive letters
- Format card
- Erase card
- Eject card (if your adapter supports this operation).

MCView Main	MCView main window co	nsists of two par	ies – left a	nd right.	
Window	🌭 CardWare Memory Cards View	wer - Version 7.00			×
	<u>File access</u> <u>R</u> aw access <u>E</u> dit <u>V</u> ie	ew <u>T</u> ools <u>H</u> elp			
	552-550	1 1 1	1 mi * E	55 0	
	🖃 🍫 Socket 0 (Hyundai Electronic	🤨 Information 🔐	Raw Dump		
	i⊡re Drive I: Socket 1	Socket 0		<u>.</u>	
		Card	Hyundai Ele CARD HYC	ectronics Co.,Ltd. 2MB FLASH FL002	
		Function	Memory car	rđ	
		Write protected	No		
		Battery	Good		
		Device	Drive letter((s) I:	
		Memory Window 1	Base	010200000h	
			End	0103FFFFFh	
			Length	200000 (2 Мъ)	
		FLASH Card	l Informa	ition	
		Number of regions	1		
	₹►	Region 0			-
	Done				//.

Figure 21: MCView Main Window

The left pane represents explorer-style devices/folders tree. All available PC Card sockets reside on upper level.

If any memory card is inserted into the socket, its name will be shown on the same level with the socket. The next level represents a drive, assigned to the card. If the card is formatted for any supported file system (like FFSII or FAT), and if it contains any directories structure, the tree of directories will be shown under the drive item. The right pane is used to show card information, card's memory raw dump, files stored on the card, etc. In order to choose one of the information sub-panes, you just have to click on the corresponding tab at the top of right pane.

Gathering Card Information

In order to gather any card information, you first should insert memory card to one of the available PC Card sockets, wait until the end of card installation process and then open the MCView window. MCView supports Windows PnP notifications and will detect inserted card automatically without additional user intervention.

🤄 Information 📰 Ra	w Dump		
Card	Intel Smart	5 FlashFile	
Function	Memory ca	ard	
Device	Drive letter	r(s) G:	
Memory Window 1	Base	0FC000000h	
	End	0FC1FFFFh	
	Length	200000 (2 MBytes)	

FLASH Card Information

Number of regions	1
Region 0	
Region size	200000h (2 MBytes)
Region offset	Oh
Boundary size	200000h (2 MBytes)
Walk size	200000h (2 MBytes)
Erase block size	20000h (128 KBytes)
JEDECID	A689h
	Intel Smart 5 FlashFile
Erase algorithm	Intel Series 2, 2+
Read command	FFh
Write Vpp	Equal to Vcc
Read Vpp	Equal to Vcc
File System	FFS II Partition

Figure 22a: Card Information

If there is no card inserted to one of the supported PC Card sockets, MCView will show 'No supported memory card detected' in the 'Information' sub-pane. All other sub-panes ('Raw dump', 'File list', etc.) will be unavailable.

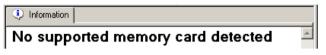


Figure 13b: Alternative Info...

Depends on the type of the card (FLASH or SRAM), different card information will be shown.

For FLASH cards, it's usually:

- Name or Manufacturer of card;
- Function;
- Assigned drive letter;
- List of memory windows;
- List or regions with detailed information for each region like size, offset, etc.

For SRAM cards, the information is similar except that the description of each region is less detailed. It contains just region size and region offset.

For ATA cards, the information of the socket is the same, plus it shows specific ATA card information, e.g.:

- Serial number
- Firmware revision
- Model number
- Number of cylinders
- Number of heads
- Number of sectors per track
- Current capacity in sectors
- Etc.

ATAPI cards additionally show decoded ATAPI information, if present:

- Device type
- Removable media
- ATAPI version
- Vendor information
- Product ID
- Product revision level

Gathering Drive Information

If card inserted in the socket is formatted with one of the supported formats (FFSII or FAT, for example), MCView will be able to show a drive information table for this card.

🌻 Information 🐘 Raw Dump 🗎 🗄 File list	
Drive H	
Basic information	
File System	FFS II Partition
Spaces Total number of bytes	8387629 (7.9 Mb)
Total number of free bytes	108767 (106.2 Kb)
Files occupy	8206244 (7.8 Mb)
File control structures occupy Directories occupy	4782 (4.6 Kb) 33 (33 B)
Block allocation structures occupy	2268 (2.2 Kb)
Total number of bytes occupied by deallocated blocks	65535 (63.9 Kb)

Figure 23: Drive Information

In order to show drive information, you should insert a card, choose 'Information' tab and in the left tree select a drive. If card is not formatted with one of the supported formats, then message "Drive information is unavailable" will be shown.

Independently of type of the card (FLASH or SRAM), drive information will be the same:

Drive geometry:

- Number of cylinders
- Number of tracks per cylinder
- Number of sectors per track
- Number of bytes per sector

Drive spaces:

• Total number of bytes

- Total number of free bytes
- Files occupy (for FFSII only)
- File control structures occupy (for FFSII only)
- Directories occupy (for FFSII only)
- Block allocation structures occupy (for FFSII only)
- Space occupied by de-allocated blocks

Raw Dump

Raw dump of card's memory is available whenever card is inserted into the PC Card socket.

🧶 Informa	ation	8:	: R	aw D)ump) F	ile list	1									
Offset	0	1	2	з	4	- 5	6	7	8	9	A	в	С	D	E	F	0%	
00000000	FA	33	со	8 E	DO	вс	00	7C	8B	F4	50	07	50	lF	FB	FC	.3 P.P	
00000010	BF	00	06	В9	00	01	F2	A5	EA	lD	06	00	00	ВE	ВE	07		
00000020	B3	04	80	зc	80	74	OE	80	зc	00	75	10	83	С6	10	FE	<.t<.u	
00000030			EF	CD	18	8B	14	8B	4C	02	8B	EE	83	С6	10	FE	.uL	
00000040					зc	00	74	F4	ВE	8B	06	AC	зc				.t<.t	
00000050		BB	07	00	В4	OE	CD	10	5 E	EB	FO	EB	FE				V^	
00000060		00	7C	BS	01	02	57	CD							CD	13	lWs.3	
00000070					АЗ	06		DЗ				BF					0u}.=	
00000080						F5	EA										U.uInval	
00000090					61	72											id partition tab	
04000000	ec.	65	00	45	72	72	6F	72	20	6C		61					le.Error loading	
		6F	70	65	72	61	74			67						65		
000000000		00	4D	69	73	73	69	6 E		20	6F	70	65	72		74	m.Missing operat	
000000000		6 E	67	20	73	79	73	74	65	6D	00	00		00			ing system	
	00	00	00	00	00	00	00	00	00	00	00	00	00	00		00		
000000F0		00	00	00	00	00	00	00	00	00	00	00	00	00				
00000100		00	00	00	00	00	00	00	00	00	00	00	00	00	00	00		
	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00		
00000120	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00		-

Figure 24: Raw Dump

Raw dump is only the physical view of the card's memory. The window where raw dump is shown contains three columns. The first column represents offset on the card, the second column contains hexadecimal view of card's memory, and the third column contains ASCII view of cards memory. There is a difference between raw dumps for SRAM and FLASH cards. For SRAM cards and FLASH cards without FTL format, raw dump is actually the physical dump of card's memory. For FLASH cards with FTL format, the raw dump can be 'physical' and 'logical'. Logical dump represents card contents 'over' the FTL marks and does not include FTL-specific data. You will see a card like formatted floppy disk. Physical dump will show the actual physical dump of the card's memory as with SRAM cards or FLASH cards without FTL. To switch between raw dump modes, you should choose menu 'Tools | Options', select 'Read/Write' pane and press 'Enable FTL support' button. To enable FTL support for read/write raw operations, button should be in pressed state (checked).

File List

'File list' information sub-pane becomes available when inserted card is formatted with one of supported file system formats, like FAT or FFSII.

Information can be viewed in three different formats:

- Icons
- List
- Details

Using this pane, you can 'walk' through directories structure on the card to see its contents.

Card Access MCView supports two types of operations named 'File access' and 'Raw access'. File access operations provide access to a card on drive/file system level. Raw access operations provide access to a card on physical (binary) level.

File access operations:

- Open
- New
- Rename
- Delete
- Properties
- Assign drive letter
- Force media change
- Format card
- Full drag'n'drop and cut/copy/paste support
- Eject card

Raw access operations:

- Read/Write raw data
- HEX Editor
- Erase card
- Go to
- Find data

Refer to MCView help file for obtain more detailed information

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CardWare Files

CardWare consists of a set of files, each with a specific function. Many are drivers that are loaded as operating system extensions.

CardWare Drivers

PCCS.SYS

Description	This file actually includes Card Services, Socket Services and Generic I/O enabler in terms of PC Card Standard.
	This is NOT a utility program.
Location of installed file	%SystemRoot%\system32\drivers\

GENCARD.SYS

Description	GENCARD.SYS is generic PCMCIA card driver. Windows does not configure card if INF file or driver is missing. GENCARD.SYS can be registered for a card w/o INF file or driver.
	It causes assigning default configuration for PCMCIA card.
Location of installed file	%SystemRoot%\system32\drivers\

CWMEM2K.SYS

Description	CWMEM2K is Memory Technology driver. This driver is designed for support of FLASH cards (including support of FTL and Microsoft Flash File System II), SRAM cards and for extended support of ATA cards.
Location of installed file	%SystemRoot%\system32\drivers\

CardWare Service

CWSERV.EXE

Description	The CardWare service (CWSERV.EXE) is a key component of the CardWare package. This service provides the mechanisms by which User Interface components communicate with Card Services. This is NOT a utility program.
Location of installed file	%SystemRoot%\system32\

SF.OVL

Description	Service component of CWSERV.EXE
Location of installed file	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

FF.OVL

Description	Service component of CWSERV.EXE
Location of installed file	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

LC.OVL

Description	Service component of CWSERV.EXE
Location of installed file	$CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APS oft\ CardWare\)$

CSDLL.DLL and CSDLLPR.DLL

Description	CSDLL.DLL is Card Services interface library. Any Win32 application can access Card Services via DoCS function call. CSDLLPR.DLL represents extension to CSDLL.DLL specific for Windows 7/Vista/2008.
Location of installed file	%SystemRoot%\system32\

User Interface Files

PCCARD.EXE

Description	This is the main CardWare user interface program. PCCard Control realizes a graphical representation of the PC Card socket(s) and the PC Card(s) you have inserted. PCCard Control lets you edit PC Card definitions, defines their associated devices, reconfigures installed cards, and controls the way PCCard Control runs.
Location of installed file	$CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APS oft\ CardWare\)$

MCVIEW.EXE

Description:	CardWare Memory Cards Viewer. It is a GUI application that gives user access to all memory card operations through a standard user interface.
Location of installed file:	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

MCVIEW.EXE.MANIFEST

Description:	This file provides XML description of MCVIEW.EXE application required by Windows XP for change look-and-feel of MCVIEW application according to Windows XP appearance.
Location of installed file:	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

CWNOT.DLL

Description	This DLL implements all notification messages shown by PCCard Control application.
Location of installed file	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

CWPH.DLL

Description	This DLL handles access to Windows registry and .INI files.
Location of	$CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APSoft\ CardWare\)$

installed file

CWPD.DLL and CWPI.DLL

Description	Those two DLLs implement algorithms supporting handling of memory cards, drive letter assignment etc.
Location of installed file	$CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APSoft\ CardWare\)$

TSCUST.DLL

Description	This DLL implements all OEM customizations of CardWare.
Location of installed file	$CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APSoft\ CardWare\)$

MCDLL.DLL

Description	This DLL implements all memory card operations for MCVIEW application.
Location of installed file	%SystemRoot%\system32\

CW2KINST.DLL

Description	Memory Technology Driver co-installer.
Location of installed file	SystemRoot

CARDWARE.CHM

Description:	PCCard Control Help file.
Location of installed file:	$CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APSoft\ CardWare\)$

MCVIEW.CHM

Description: CardWare Memory Cards Viewer Help file.

Location of installed file:

 $CardWare\ Install\ directory\ (default:\ C:\ Program\ Files\ APS oft\ CardWare\)$

Console Applications

DOSCARD.EXE

Description	DOSCARD displays the revision of the installed software and the current configuration of any installed PC Card.
Location of installed file	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)
Syntax	DOSCARD [/H] [/D] [/A] [/S:n]
Where: /H /D /A /S:n	Print help text Detailed information with card configuration Same as above plus all resources used by Card Services Specifies the zero based socket number n if only information about this socket should be displayed (default: display information about all sockets)
PCDISK.EXE	
Description	This application allows performing all operations with memory cards from command line.
Location of installed file	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)
Syntax:	PCDISK [/H]?] [/E] [/ES:n] [/DI:n] [/CI:n] [/FC:n] [/Y] [/SP:n[<[,Drive[,Drive]][,AUTO]> <,NONE>]] [/TL:n [/FS:FileSys]] [[/A:n] [/L:n]] [[/CD:path]]
Where: /H ? /臣 /ES:n /DI:n /CI:n	Online help Silent mode: no video output to display Erase the whole media of the card in the socket/drive 'n' Display 'Identify Drive' information for the card in the socket 'n' Display card specific information for the card in the socket 'n'. Display assigned drive letter for the socket & resources, assigned to socket.

- /FC:n Force media change in the socket 'n'. (Reset socket 'n').
- /SP:n Reserve specific drive letters for socket 'n'. AUTO assign the first available drive letter. NONE – don't assign any drive letter to socket. In such case you will be able to execute only 'DI' and 'CI' commands. Notice, that you should recycle memory card in the socket to apply changes.
 - /Y Assume Yes on all queries. This command is not standalone. You should use this command together with any other command to prevent any questions from PCDISK.

FTL support

/TL:n	Create FTL partition on card 'n'. This parameter can be used only with
	flash memory cards
/FS:FileSys	Specifies the type of file system (FAT, NTFS or NONE).
	(Default: FAT)
	FAT Normal DOS-style FAT file system
	NTFS NT file system
	NONE No file system
	Note that for either FAT or NTFS the Microsoft format program
	(FORMAT.COM) is invoked with the appropriate parameters to format
	the partition with the indicated file system.
	This option can only be used together with the /TL option on flash cards.

Support Read/Write for storage cards that do not have any file-system data

- /DF:filename Specifies data file to write to (for /RS) or read from (for /WS) when processing raw data transfer. (Default extension is .BIN).
 - /RS:n Read raw data from the card in socket 'n'.
 - /WS:n Write raw data to the card in socket 'n'.
 - /A:n The card address at which to transfer raw data in bytes_(default: 0).
 - /L:n The length (amount of raw data) to transfer in bytes.
 - (Default:For /RS card size
 - For /WS file size)

Flash File System II (FFS-II) support

/FF:n Format card in socket/drive 'n' with FFS-II

Note: You can use the socket number (zero based) or the drive letter to identify the card.

- /CH:n Check directory and file structure for the card in socket/drive 'n'. Note:You can use the socket number (zero based) or the drive letter to identify the card.
- /CF:n Copy all contents of card in socket/drive 'n' with directory to the target directory (specified by '/CD').

Note:You can use the socket number (zero based) or the drive letter to identify the card.

/CC:n	Copy all content of the source directory (specified by '/CD') with directory structure to the card in socket/drive 'n'. Note: You can use the socket number (zero based) or the drive letter to identify the card.
/DD:n	Print directory list for the card in socket/drive 'n'. The directory can be specified by '/CD' option.
	Note: You can use the socket number (zero based) or the drive letter to identify the card.
/CD:path	Specifies the path:For '/CF'the target directory to copy to.For '/CC'the source directory to copy from.For '/DD'the path on the card with the FFS-II partition.
Notes:	 Any numeric value could be entered as decimal (default form) or hexadecimal (with 0x prefix) number. Don't use spaces behind a comma. Any command should be written without any spaces. You can use in parameters not only ':' separator. You can also
	use '='symbol.

Uninstallation and Support

UNINST.ISU

Description:	CardWare 7 uninstallation scripts.
Location of installed file:	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

MCUNINST.DLL

Description	Memory Cards Viewer uninstallation library
Location of installed file	SystemRoot

CW2KKRNL.LOG, CW2KKRNL.OLD, CW7.LOG, CW7.OLD

Description:	Support LOG files. You will be asked to send those files to APSoft support if you request help from our Technical Support Service.
Location of installed file:	CardWare Install directory (default: C:\Program Files\APSoft\CardWare\)

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CardWare Drivers description

For the full list of CardWare drivers please refer to CardWare Files chapter. More detailed description of some drivers can be find here.

PCCS.SYS

PCCS.SYS supports following registry options:

HKLM\SYSTEM\	CurrentControlSet	PCCS\Options

Value Name	Туре	Default Value	Comment
StdMTDSupport	REG_DWORD	0	Enable/Disable generating device ID used by CWMEM2K.SYS for memory cards

HKLM\SYSTEM\CurrentControlSet\PCCS\Options\CommandLine

Value Name	Туре	Default Value	Comment
/TP: <n></n>	REG_DWORD	0	Set debug output device. Possible values of <n>: 0 debugger 1 COM1 2 COM2</n>
/TB: <r></r>	REG_DWORD	0	Set baud rate. <r> - a baud rate in range from 50 to 115200</r>

HKLM\SYSTEM\CurrentControlSet\PCMCIA\Options

Value Name	Туре	Default Value	Comment
SoundsEnabled	REG_DWORD	1	Enable beeps

	1	1	
ForcePolledMode	REG_DWORD	0	Forces using pool timer instead of CSC interrupt
DisableAcpiNameSpaceCheck	REG_DWORD	0	Disable retrieving ACPI interface (used to choose interrupts for 16-bit cards)
DefaultRouteToIsa	REG_DWORD	0	Force ISA routing
ForcedInterruptMask	REG_DWORD	0	Forced interrupt mask
FilterInterruptMask	REG_DWORD	0	Mask of interrupts to exclude from select
AttributeMemoryLow	REG_DWORD	D0000h	Low address of service window
AttributeMemoryHigh	REG_DWORD	E0000h	High addrress of service window
AttributeMemorySize	REG_DWORD	0	Attribute memory size
IoHigh	REG_DWORD	FFFFh	Maximal I/O address (used we build resource requirements list for 16-bit cards)
IoLow	REG_DWORD	0	Minimal I/O address (used we build resource requirements list for 16-bit cards)
ReadyDelayIter	REG_DWORD	850	Max number of loops used to wait for ready card state. Each loop takes ReadyStall microseconds
ReadyStall	REG_DWORD	10000	Stall in microseconds between

			ReadyDelayIter
DisableIsaToPciRouting	REG_DWORD	0	Disable ISA to PCI routing
IsaIrqRescanComplete	REG_DWORD	0	IRQ rescan complete flag
IrqRouteToPciController	REG_DWORD	0	Route to PCI interrupt of controller
IrqRouteToIsaController	REG_DWORD	0	Route to ISA inetrrup of controller
IrqRouteToPciLocation	REG_DWORD	0	
IrqRouteToIsaLocation	REG_DWORD	0	
CBModemReadyDelay	REG_DWORD	1000000	Delay in microseconds to wait after assigning resources to CB modem
PcicMemoryWindowDelay	REG_DWORD	3000	Delay in microseconds to wait after modifying window
PcicResetWidthDelay	REG_DWORD	100	Delay after clearing PCIC_INTER_RES ET bit (in microseconds)
PcicResetSetupDelay	REG_DWORD	70000	Delay after restoring PCIC_INTER_RES ET bit (in microseconds)
CBResetWidthDelay	REG_DWORD	100	Delay after inserting of PCI_BRIDGECTL_ CBRESET bit (in microseconds)
CBResetSetupDelay	REG_DWORD	100000	Delay after clearing of

			PCI_BRIDGECTL_ CBRESET (in microseconds)
ControllerPowerUpDelay	REG_DWORD	250000	Delay after powering adapter on (in microseconds)
EventDpcDelay	REG_DWORD	400000	Postpone CSC interrupt processing (in microseconds)
ReportMTD0002AsError	REG_DWORD	0	Disable support of FLASH cards w/o CIS
PowerPolicy	REG_DWORD	1	1 - Standard 2 - Power off sockets w/o inserted cards
ForceControllerDeviceWake	REG_DWORD	1	Specifies the least- powered device power state from which the device can signal a wake event
IoctlInterface	REG_DWORD	0	Disable creating name/symbolic link for adapter device

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Helpful Information

How CardWare Recognizes a Memory Card

CardWare recognizes memory card with help of Windows PnP subsystem. Windows automatically detects identification of PCMCIA card and asks CardWare's driver to handle such cards.

Troubleshooting

Occasionally, problems occur with new software because of incompatibilities with your system's BIOS. Older BIOS versions with limited PC Card support may interfere with CardWare. In many cases, updating your BIOS to the latest release can reduce the potential for problems. Many portable computers have the BIOS in flash memory, which can be easily updated.

Mouse driver interference

Erratic movement of the mouse, or interferes with PC Card activity is usually caused by assigning the card to the COM port corresponding to the COM port of the mouse (e.g., COM1 and COM3, or COM2 and COM4).

PCCard Control does not notify you of low or dead battery

Be sure the 'low' or 'dead battery' beep warning is enabled in PCCard Control's **Options | Event...** menu. Also, be sure your speaker is turned on.

No audio notifications

Remove the card from the socket and make a visual inspection of the card and socket rails to insure that there is nothing that could obstruct a connection. If there is an obstruction, remove it and reinsert card FIRMLY. Also, make sure your speaker is not turned off.

Frequently Asked Questions

Which Operating Systems are currently supported?

CardWare 7.0 supports Windows 7/Vista and Server 2008 operating systems.

How is hot swapping of cards handled?

An interrupt is generated by the system on insertion and removal of a PC Card. This interrupt is used to either flag that the card needs to be configured or released.

What file formats do you support with memory cards?

Currently we support FAT for SRAM cards. For FLASH cards we support Disklike FAT, Microsoft Flash File System II (FFSII) and Flash Translation Layer (FTL) with any file system supported by Microsoft Windows.

How are you going to support new cards as they are released?

For a card to comply with PC Card Standards, it must have a Card Information Structure (CIS). Since our software uses the CIS information to configure the card, any card that is compliant with PC Card Standards is automatically recognized and supported by our software.

In addition, APSoft has established a Card Review Program designed to promote the review and testing of card manufacturers' CIS with CardWare.

How do you update the system registry? What is the information format so that I (end-user) can modify or troubleshoot it?

When a card is configured specifically for the first time, CardWare stores this configuration information in the system registry. You can edit the registry with the registry editor, REGEDIT. APSoft recommends that only service personnel personnel or advanced users attempt to edit the system registry.

List of Registry Key

HKLM\System\CurrentControlSet\Services\PCCS HKLM\System\CurrentControlSet\Services\EventLog\System\PCCS HKLM\System\CurrentControlSet\Services\CWMEM2K HKLM\System\CurrentControlSet\Services\CWSERV HKLM\System\CurrentControlSet\Enum\Root\LEGACY_PCCS HKLM\System\CurrentControlSet\Enum\Root\LEGACY_CWSERV HKLM\System\CurrentControlSet\Enum\Root\LEGACY_CWSERV HKLM\System\CurrentControlSet\Enum\Root\LEGACY_CWSERV HKLM\System\CurrentControlSet\Enum\Root\LEGACY_CWSERV HKLM\System\CurrentControlSet\Control\Session Manager\Environment (CardWare installation directory is added to variable PATH) HKLM\Software\APSoft\CardWare\V700\ HKLM\Software\Microsoft\Windows\CurrentVersion\Uninstall\CardWare HKLM\Software\Microsoft\Rpc\ClientProtocols (added value ncalrpc) HKLM\Software\Microsoft\Rpc\ServerProtocols (added value ncalrpc) HKLM\Software\Microsoft\Windows\CurrentVersion\Run\ (added value PCCARD)

HKCU \Software\APSoft

For every newly inserted card, Windows (not CardWare) also creates HKLM\System\CurrentControlSet\Enum\PCMCIA\xxxx key, where xxxxx is the card ID.

Legacy Devices Resource Assignment

The industry-standard PC AT bus uses a scheme of permanent device resource assignments, shown below:

Device	Interrupt	Address (hex)
COM1	4	3F8-3FF
COM2	3	2F8-2FF
COM3	4	3E8-3EF
COM4	3	238-2EF
LPT1	5	3BC-3BF (monochrome display and
		printer adapter only)
LPT1/LPT2	7	378-37F
LPT2/LPT3	5	278-27F
VGA	-	3C0-3CF, 3D0-CDF
IDE HDD		
Primary	14	1F0-1F7, 3F6, 3F7 ¹
Secondary	15	
SCSI HDD	11	270-277
Floppy drive	6	3F2, 3F4, 3F5, 3F7 ¹
PS/2 mouse	12	-

How to Manually Uninstall CardWare

WE DO NOT RECOMMEND REMOVING CARDWARE MANUALLY EXCEPT IF YOUR UNINSTALL INFO IS CORRUPTED!

If you really need removing CardWare installation manually, then you have to:

- 1. Shut down PCCARD.EXE and MCVIEW.EXE (if open).
- 2. Stop CardWare Service: Select Start | Run and type net stop CWSERV
- Remove the entire registry trees: HKLM\Software\APSoft\CardWare, HKLM\Software\Microsoft\Windows\CurrentVersion\Uninstall\CardWare HKCU\Software\APSoft\CardWare HKCU\Software\APSoft\MCVIEW HKCU\Software\APSoft\PCCard Control HKCU\Software\APSoft\CSDLL
- 4. Remove the entire registry trees: HKLM\System\CurrentControlSet\Services\PCCS HKLM\System\CurrentControlSet\Services\CWMEM2K HKLM\System\CurrentControlSet\Services\CWSERV
- Remove the registry value: HKLM\Software\Microsoft\Windows\CurrentVersion\Run\PCCARD
- 6. Delete subdirectory C:\Program Files\APSoft\CardWare.
- Remove following files from %SystemRoot%\system32 CWSERV.EXE CSDLL.DLL CSDLLPR.DLL MCDLL.DLL CW2KINST.DLL MCUNINST.DLL
 Remove following files from %SystemRoot%\system32\Drivers
 - PCCS.SYS CWMEM2K.SYS GENCARD.SYS
- 9. Remove CardWare installation directory from PATH variable in HKLM\System\CurrentControlSet\Control\Session Manager\Environment

How to Get Technical Support for CardWare.

Please send an e-mail in English (we can't process technical support questions in any other language) to <u>technical support</u> (support@tssc.de).

In your request please specify:

- CardWare version exactly as it appears in C:\Program Files\ APSoft\CardWare\README.TXT.
- 2. Where and when did you bought your version, your serial number or license number.
- 3. Description of your problem.
- 4. If problem is related with particular card please specify the card name and manufacturer exactly as it appears on the card.
- 5. If you have troubles with card drivers please specify an exact driver version and URL where you got the driver.
- In order to help you collect technical information about your computer, APSoft designed a specialized PC analyzer: the PCScope.

<u>Attention!</u> You should run PCScope <u>ONLY</u> from User Account with administrative privileges!

For run PCScope please connect to the WEB page <u>http://www.tssc.de/support/support_cwvi.htm</u> and follow instructions on this page.

By end of execution the PCScope will create file C:\CWSUPRT.REP in root of your disk C:\. Please attach this file to your support request.

Alternatively, you can collect required technical info manually as described in following section. If you created and attached CWSUPRT.REP to your e-mail, please ignore following section.

Please attach to your e-mail following files:

- 1. Please run REGEDIT, go to HKEY_LOCAL_MACHINE window and save following keys:
 - a. HKLM\System\CurrentControlSet\Enum\PCMCIA
 - b. HKLM\System\CurrentControlSet\Enum\PCI
 - c. HKLM\System\CurrentControlSet\Services\CWMEM2K
 - d. HKLM\System\CurrentControlSet\Services\PCCS
 - e. HKLM\System\CurrentControlSet\Services\PCMCIA
 - $f.~HKLM \ ard \ vare \ bescription \ System \ Multifunction \ Adapter$
 - $g.\ HKLM \ system \ current Control \ class \ 4D36E977-$
 - E325-11CE-BFC1-08002BE10318}

For save registry key you should do following:

- a. Launch REGEDIT
- b. Change to selected key

c. Select command "Export Registry file" from Registry menu d. Store key into file (e.g. pcmcia.reg) and provide this file with your e-mail as an attachment.

- Please, find in your installation directory (e.g. C:\Program Files\APSoft\CardWare) CW2KKRNL.LOG, CW2KKRNL.OLD, CW7.LOG and CW7.OLD files (if they are exist) and provide these files with your e-mail as an attachment.
- Please insert any 16-bit (non-CardBus) card in the socket, execute DOSCARD /A command, redirect output to the file and include this file with your mail as an attachment.
 E.g. C:\Program Files\APSoft\CardWare\doscard /A > doscard.txt
- 4. If you have problem with ATA, FLASH or SRAM card, please insert the card in the socket 0, execute PCDISK /DI:0 command and PCDISK /CI:0 command, redirect output to files and include those files with your mail as an attachment. E.g. C:\Program Files\APSoft\CardWare\PCDISK /DI:0 > pcd_DI.txt C:\Program Files\APSoft\CardWare\PCDISK /CI:0 > pcd_CI.txt

C:\Program Files\APSoit\Cardware\PCDISK /CI:0 > pco

Attention!

Do not include text of required files in body of your e-mail. All support files should be attached. We will not process support requests without files listed above or with content of such files included into e-mail body.

Glossary

Adapter	
	The hardware that connects a computer bus to PC Card sockets.
	Also: Certain PC Cards are commonly called adapters.
Associated	
	The relationship between a device and a defined PC Card. CardWare uses associated devices to configure a PC Card with the appropriate system resources.
	See also: System Resources, Device
ΑΤΑ	
	Acronym for AT Attachment specification. The industrial standard for interfacing to Integrated Drive Electronics (IDE) hard drives and flash drives.
Card	
	A PCMCIA-compliant card. Also known as a PC Card.
	See also: PC Card
Card Definitio	n
	Card Definitions are used by CardWare to determine how to configure a PC Card. A definition includes a card name, information from the Card Information Structure (CIS) that is used to recognize the card when it is inserted, and a list of associated devices.
	See also: Configure, Card Information Structure, Associated, Device
Card Informa	tion Structure
	See CIS.
Card Type	
	The type of the function performed by a PC Card. Examples is: ATA hard drive, Network Adapter, Parallel Port, Serial Port and Other.

See also: PC Card

CIS	
	PC Cards that complies with industrial standards contains the card information structure (C ard Information Structure) that consists of information about the card, its purpose, and the resources it needs.
	The CIS is a memory area inside certain PC Cards. This memory area is divided into Tuples (fields of data) that allow the system and application programs to know what are required to properly use that PC Card.
	See also: Tuple
Configure	
	The act of programming a socket and PC Card for use in a system. When a PC Card is inserted, CardWare uses a card definition to recognize the card. Once a card is recognized, associated devices are used to determine the system resource required and how the card is configured.
	See also: PC Card
Device	
	In CardWare: A named collection of system resources that a PC Card uses when it is configured by CardWare. More generally: A peripheral, or subsystem in a computer system. Examples are hard drives, serial ports and network adapters.
	See also: Device type
Device type	
	The card type the device is intended to support. Card definitions may only be associated with devices of the same type. Different device types use different combinations of system resources.
	See also: Associated
DMA	
	DMA channels are used for highspeed transfer of data. Typically these are used by audio PC Cards. If a PC Card needs a DMA channel, CardWare configures the card socket to route the card's DMA channel signals to an available DMA channel in the system.

IDE

Acronym for Integrated **D**rive **E**lectronics. Used to describe hard drives with an on-board controller. The interface to the controller is described in the ATA specification.

Installing a PC Card

A process including these steps:

- Mapping memory ranges from the PC Card into the system memory space (if required).
- Mapping I/O ranges from the PC Card into the system I/O space (if required).
- 3. Routing an interrupt from the PC Card to a system interrupt (if required).
- 4. Routing a DMA channel from the PC Card to a system DMA channel (if required).

Generic

Common PC Cards that conforms to the PC Card specification containing information that identifies each card according to its function. For such *generic* cards, CardWare does not need to develop a specific, individual definition. Instead, CardWare configures the card according to its generic type, using predefined devices appropriate to the card's function. Generic card recognition greatly reduces the number of required card definitions and allows a class of cards to be handled in a standard manner with automatic configuration from the first insertion.

CardWare recognizes such common generic card types as ATA data storage, fax/modem, SCSI, and LAN.

GPS

Acronym for Global Positioning System. GPS is a navigational system using satellites. GPS receivers may be implemented as PC Cards. GPS PC Cards typically have a serial port interface.

Hot Docking

Inserting (or removing) a mobile computer into a docking station while both the computer and the docking station are in full power and full functional operating mode. CardWare supports hot docking if the mobile computer has a Plug and Play BIOS that supports hot docking.

	Hot Spot	
		An area on the display screen where clicking with a mouse results in a move to another area of the help file. The cursor changes from an arrow to a small hand when positioned over a hot spot.
Hot Swapping		
		Inserting a PC Card in the socket while the computer is in full power and full operational mode. All PC Cards support hot swapping; but some software, notably telecommunication packages and network operating systems, do not.
Interrupts		
		Interrupts are used to get the system's attention. If a PC Card generates interrupts, CardWare configures the card socket to route the card's interrupt signal to an available Interrupt ReQuest (IRQ) level in the system.
		See also: System Resources
I/O Ports		
		Ports have a port number, or address, and are used to pass information to or from peripheral devices. Port address space is separate from memory address space. CardWare configures PC Cards with I/O ports to use unoccupied port address space.
		See also: System Resources
IRQ		
		See Interrupts.
Memory		
	,	Memory is the place used to store information while it is being used. Computer memory is organized as a number on individual locations, each identified by an address. Memory address space is the sum of all locations identified by an address. The memory address space is often much larger than the actual amount of memory available to store data. <i>See also:</i> System Resources
МТД		
		Acronym for Memory Technology Driver. An MTD is responsible for manipulating the physical media on a storage (memory or ATA) PC Card. The generic storage card software (PCDISK) uses the MTDs.

Multiple Function PC Card

A PC Card that integrates two distinct functions, such as a LAN function and a modem function, into a single PC Card. There are two styles of cards having more than one function: Those that are designed using the MFC extensions defined in the 11/95 release of the PC Card Standards (these are called MFCs) and those that are designed for the 2.10 release of the PC Card Standards (commonly called Combo Cards).

PC Card

Term used to describe cards compliant with the PCMCIA PC Card Standards. About the size of a credit card, but varying in thickness, these cards plug into a 68-pin socket and expand the capability of your system. PC Cards can add additional storage using memory devices or ATA flash and hard drives. Other types of cards are specialized devices, such as modems, network adapters or GPS receivers. Some cards are actually interfaces through which your system can access even more devices.

PCCard Control

PCCard Control is the program for configuring your PC Cards. To run PCCard Control, click on the Icon in the CardWare group or left double click on tray icon.

PCMCIA

Personal **C**omputer **M**emory **C**ard International **A**ssociation has created and documented a series of specifications to allow you to plug-in and use almost any compliant PC Card.

Recognized

To CardWare, recognized means that a PC Card is identified when it is inserted. A PC Card must be **recognized** before it can be configured using an associated device.

See also: Associated

Registered

CardWare can identify an inserted card using information registered in an internal database.

Socket

The 68-pin slot, into which the PC Card is inserted to make physical and electrical connection to the PC Card adapter.

See also: Adapter

System Resources

A system interacts with its world through four resources:

- Memory
- Interrupts
- I/O ports
- DMA channels

Devices describe the set of resources used by a PC Card once it is configured.

See also: I/O, Interrupts, Memory

Tuple

Tuples are special fields in the internal memory of certain PC Cards. PCMCIAcompliant tuples describe the configurable characteristics of Memory-Only and I/O Cards.

See also: CIS

WAV Files

A WAV (pronounced wave) file is a file of digitized sound (like on a CD). Because the extension of the file name (the three characters following the period in the file name) is WAV (e.g. SOUNDS.WAV) these segments of sound have become known as WAV files.

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